**Minutes of friends and family meeting**

**6th December 2019**

**ATTENDEES**

Mr & Mrs S family

Mr & Mrs S & family

Mrs N & family

Mrs Y & family

Mrs R & family

Mrs T & family

Mrs D friends & family

Mr & Mrs E friends & family

Mrs G family

Mrs B family

Mr P family

Trudy Green- Advocate and Chair

Tammie McMahon-Senior Social worker

Richelle Viet-Social Worker

Dumi Nkala- Social Worker

Emma Marshall-Social Work Assistant

**PROPOSED AGENDA**

* Introduction
* Ratify last meeting minutes
* Feedback on actions from last meeting
* PBS-Positive Behavioural Support policy-friends & family feedback
* Family & Friends Survey for the Quality Forensic Network
* Any other business
* Christmas Meal with family in the sports hall.

-----------------------------------------------------------------------------------------------------------The Advocate, Trudy Green chaired the meeting, welcomed everyone to the meeting and the last meeting minutes were ratified.

* There was no feedback received from families and friends for the PBS-Positive Behavioural Support policy that was available for family and friends to take away and give their input on this policy update.
* A family member asked if they could be part of the staff training, so they could share information on the difficulties family face when they make telephone calls to their relatives on the ward. This information will be shared with the training team, it was discussed that a family member had created a video for training purposes, about the experiences of family at Cheswold Park Hospital.
* A Survey for the Quality Forensic Network for Family & Friends, was shared to family members be completed anonymously and sealed in a posted envelope, to forward to the Quality Forensic Network.
* An invite to the Family & Friends was given out, to attend Cheswold Park Hospital’s, Quality Network Forensic, Peer Review on **21st January 2010 @ 1pm-anyone wishing to attend the event please contact the social work department or register via Cheswold Park Hospital’s website**
* The friends and family then finished the day with a Christmas Dinner, with their loved ones in the Sports Hall.
* Photographs were taken of the event by the Communications Team.
* Family & Friends photographs will be available from **Friday** **13th December 2019**
* The Family & Friends Christmas Meal event, was noted as a great success by everyone that attended. There was lots of positive feedback from the families that attended, such as:
* “The Christmas Dinner was the best they had ever tasted”
* “The roast chestnuts where delicious”
* “It was the first Christmas Dinner they had with their family member in years”.

**Next Friends and Family meeting Friday 6th March 2020 AT 2-4pm**.

To register your interest in attending or to forward any agenda items please telephone the social work team on 01302 762862

Alternatively, you can add agenda items or email a social worker via Cheswold Park Hospital’s website